

Responsible Alcohol Service – Questions

1. What is the age verification policy that we use at Chelsea FC to determine someone's actual age if they look under the age of 18 when purchasing alcohol? **Challenge 25**
2. What would be your actions if someone appeared to look under the age of 25 was trying to purchase alcohol? **Adhere to the Challenge 25 policy and request a valid form of ID.**
3. What are the 4 forms of ID we accept to prove someone is over the age of 18? **Passport, Driver's Licence, PASS ID Card, Military ID Card**
4. Who is the venue Designated Premises Supervisor (DPS)? **Keith Overstall**
5. When do we refuse the sale of alcohol to a customer? **If they appear intoxicated or purchasing alcohol for underage guests.**
6. If we refuse the sale of alcohol to any customer, what form needs to be filled in by the supervisor or manager? **Alcohol Service Incident Log**
7. What measures of drinks are offered in Retail / Hospitality for beer? **Pint and half pint**
8. What measures of drinks are offered in Retail / Hospitality for wine? **125ml, 175ml and 187ml (pre-packed bottle of wine bottle)**
9. What measures of drinks are offered in Retail / Hospitality for spirits? **25ml and 50ml**
10. What is the ABV% for Singha? **5%**
11. Where can one obtain free drinking water? **From all kiosks, bars, suites, boxes and lounges.**
12. Can you serve triple spirit measures? **No, we prohibit the selling of triple measures to reduce likeliness of intoxication.**
13. Under the Licensing Act 2003, which of the following customers can you serve alcohol to alongside a sit-down meal? **16/17 year olds.**
14. What would be your actions if a customer appeared to be under the influence of alcohol and was trying to purchase drink? **Refuse service, report to the manager/supervisor and ensure this is noted down in the Alcohol Service Incident Log.**